



Roles & Responsibilities Regarding General Training and Familiarization

General Training

It is the dealer's responsibility to assist its customers in identifying training resources in order to satisfy its operator training obligations. ANSI/SIA A92 Standards Section 5.7 (Responsibilities of Dealers) state:

"Training. The dealer shall offer appropriate training to facilitate owners, users, and operators to comply with requirements set forth in this standard regarding the inspection, maintenance, use, application, and operation of the aerial platform."

Although this implies that the dealer will provide the training, it often is the case that the dealer will offer other training resources (training companies or the manufacturer) to its customers as a means of satisfying this requirement. Nothing states that the dealer must accomplish this training itself. **The responsibility for conducting proper operating training has always been on the user and the individual employer. The dealer must offer training or direct the customer to a selection of reasonably available resources to ensure proper training of the customer's personnel.**

Potential training resources are an entity offering instruction by a qualified instructor following an appropriate training program. This may be the manufacturer, rental company, independent training company, or internal resources of the employer who rented the equipment.

Familiarization

It is the dealer/ rental company's responsibility to provide familiarization to the designated person(s) receiving the equipment. ANSI/SIA A92.6 Standards Section 5.8 (Responsibilities of Dealers) state:

"Familiarization upon delivery. Upon delivery by sale, lease, rental, or any form of use, the dealer shall have the responsibility with the person designated by the receiving entity for accepting the aerial platform to:

1. **Identify the weather resistant compartment (for manual(s) storage)** _____
2. **Confirm that the manual(s) as a specified by the manufacturer, are on the aerial platform.** _____
3. **Review control functions.** _____
4. **Review safety devices specific to the model aerial platform being delivered."** _____

By signing below, you acknowledge that you understand the definitions above, and that you have received the required familiarization as stated above:

Customer Signature: X _____

Date: _____

General Rent-All

Employee Name: X _____

Date: _____

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